



## Grievance Procedure



We want you and your child to have a fun and positive experience with La Verne Little League. Sometimes conflicts arise among players, umpires, parent/guardians, managers and coaches. For example, a parent/guardian might not approve of the behavior and/or actions of a manager or coach. Occasional as they are, these situations can be distressing and take the fun out of the game. This is particularly so when those problems fester. Actions of our managers and coaches must be held to the highest standards. Managers deserve understanding parent/guardians whose actions should not interfere with the legitimate goals of the team. We are committed to making sure conflicts are resolved quickly, objectively, and equitably with the very first consideration being given to the welfare of the children. Therefore, the La Verne Little League has adopted the following Grievance Procedure Policy.

### GENERAL COMPLAINTS

General complaints shall be made to the Manager of your player's team. If the complaint is not resolved, the complaint may be elevated to the Division VP. If there is a specific complaint about a league issue then the appropriate Board Member assigned to the subject matter at issue. For example, if the complaint is regarding uniforms, the complaint should be made to the Uniform team. If it is about treatment of a player, the complaint should be made to a player agent.

### UMPIRE COMPLAINTS

Complaints concerning staffing and performance of umpires shall be submitted by a manager only to the Umpire in Chief [Michael Mann]. The Umpire in Chief may consult some or all of the Board if he/she wishes.  
mikemel0519@gmail.com

### CHAIN OF COMMAND

1. Everything starts with your team manager
2. Division VP
3. Board Member
4. District Support
5. Regional Support